The Health Homes Program (HHP) offers extra services at no cost to Medi-Cal members with certain chronic health and/or mental health issues who have high health care needs or do not have a place to live.

How Can the HHP Help You?

If you qualify, the HHP will give you health care services and other help to meet your needs. You will have a team that helps you with things like:

- Making a plan to get the care you need
- Finding doctors and making appointments
- Keeping all your doctors updated about your health needs and wishes
- Connecting you to community and social services that you need (like food and housing)

These extra services are offered as part of your current Medi-Cal plan.

The Medi-Cal services you get now will not change or be taken away. You can still see your same doctors, but now you can get extra help.

Who Can Get HHP Services?

To get HHP services, you must meet all 3 of these requirements:

1. Be enrolled in a Medi-Cal managed care health plan
2. Have certain chronic health and/or mental health conditions
3. Have been in the hospital, had visits to the emergency department, or do not have a place to live

If you qualify, getting HHP services is your choice.

The HHP is for Medi-Cal Health Plan Members

You must be enrolled in a Medi-Cal health plan to access HHP services. If you need help enrolling into a Medi-Cal plan, you can call Health Care Options at 1-800-430-4263.
Who Provides HHP Services?

You are given your own care team that works together to help you get the services you need. Your care team will be led by a care coordinator, who is your main point of contact.

Your care team includes people you choose, like your:
- Doctors, specialists, & nurses
- Pharmacists & nutritionists
- Social service case managers
- Caregivers & personal support system

How Do Qualified Medi-Cal Members Access HHP Services?

There are 3 ways to access HHP services:

1. Your doctor, your Medi-Cal plan, or another health care provider may contact you
2. Your doctor tells your Medi-Cal health plan you may qualify
3. You can call your Medi-Cal health plan for information and to see if you qualify

To learn more about the HHP:

1. Call your Medi-Cal health plan. To find the phone number, check your Medi-Cal ID card or go to bit.ly/plandirectory and click on your county.
2. Call Health Care Options at 1-800-430-4263 (TTY 1-800-430-7077).
3. Ask your doctor or clinic about the program.