Molina Healthcare

By: Angel Anthony Puente, Sr. Specialist Community Engagement

MOLINA HEALTHCARE

Molina Healthcare of California

Established 1985

Molina Operates in 7 counties

- Medi-Cal
- Medicare
- Marketplace
- MMP

Key Health Plan Facts

Membership
574,000

Employees
465

Lines of Business
Medicaid
Marketplace
Medicare
MMP

Provider Network
Primary care physicians – 7,140
Specialists – 19,571
Hospitals – 119

Health Plan Leadership

Abbie Totten, Plan President
Sayeed Khan, MD, Chief Medical Officer
Amy Park, Regional Chief Financial Officer
Veronica Mones, VP, Healthcare Services
Paul Van Duine, VP, Network Management
Matthew Levin, VP, Government Contracts
Janet Fina, VP, Health Plan Operations
Kelli Reddy, AVP, Compliance
Ellen Rudy, AVP, Quality Improvement
Ruthy Argumedo, AVP, Community Engagement

Recent News

- Molina donates $320,000 in Personal Protective Equipment (PPE) of 10,000 tests and 27,000 masks to over 66 skilled nursing facilities and 60 community-based organizations.
- Since March, Molina commits over $275,000 in monetary donations to community-based organizations for COVID-19 relief efforts.
- Molina launches its "COVID-19 Member Wellness Campaign" reaching out to over 15,000 members in California to identify immediate needs and provide important COVID-19 information.

Corporate Facts

Established in 1980, Molina now serves 3,555,000 members across 14 states and Puerto Rico.

Molina provides over 1,000 items of food to organizations across the state helping individuals and families in need.

How are Medi-Cal Services Delivered?

Molina Healthcare has a contract with DHCS to offer Medi-Cal Cal in the following counties:

Imperial
Los Angeles (subcontractor with Health net of CA)
Riverside
Sacramento
San Bernardino
San Diego

Lines of Business:

- Medicaid (Medi-Cal)
- Medicare
- Medicaid-Medicare (Duals)
- MarketPlace (Covered Ca)

Molina Health Management Programs

Stay well with health management programs from Molina Healthcare. Look at all these services members get at no cost:

- Weight Control
- Smoking Cessation
- Diabetes Prevention and Management
- Breathe with Ease Asthma Program
- Pregnancy Program
- Depression Management
- Interpreter and Translation
- Educational Newsletters

COVID-19 Information

Does Molina cover testing for COVID-19?

- Yes. As long as you meet the guidelines for testing and have a doctor's order, this testing can be done in any approved laboratory location at no cost to you.

What about my regular prescriptions?

- Unless your doctor disagrees, you can receive a 90-day supply of your medications, get refills early, and get free home delivery of your prescriptions.

Molina's Got You Covered

- Access to quality doctors
- Transportation Services
- Molina Mobile Smartphone App
- Prescription Coverage
- 24/7 Nurse Advice Line
- English: (888) 275-8750*
  - Spanish: (866) 648-3537*
  - Deaf and Hard of Hearing: 711*

Call Member Services (888) 665-4621 or visit Molinahealthcare.com

Or call (800) 643-7276 today for details to enroll

Molina Mobile

Smartphone Self Service Options

- View member ID card
- Bill pay (Marketplace members only)
- Use the Nurse Advice Line to get the care they need
- Find a new doctor, change doctor, or view provider contact information
- View health records
- View benefits and eligibility

Current COVID-19 Efforts:

Member Wellness Campaign:

- Reaching out to over 50,000 members
- Checking in with them to see how they are doing
- Providing critical information updates
- Ensuring they know how to access services and who their doctors are
- Informing them of ease of access to care via Mobile platform

Transportation Services :

- Molina members are can request access to transportation services to medical appointments by submitting a request with 72-hours notice via our Molina Member Services telephone line.

- Once scheduled, the member can be picked up from the comfort of their home and dropped off at their medical appointment location and then taken back to their home.

Covered Ca Update:

- **SAN DIEGO, Jan. 25, 2021** – Molina Healthcare of California ("Molina") recently entered into a long-term agreement with Scripps Clinic and Scripps Coastal Medical Center to extend health care services through the Covered California Health Exchange (Marketplace) to Molina's Marketplace members in San Diego County. Effective immediately, this partnership will significantly increase in-network access to care.

- Through this expanded partnership, Molina's Marketplace members can access Scripps' more than 1,000 primary care physicians and medical specialists in obstetrics and gynecology, cardiology, orthopedics, neurology, diabetes, and more. Scripps Coastal Medical Center and Scripps Clinic have outpatient locations throughout San Diego County including the newest outpatient facility, Scripps Medical Center, Jefferson, in Oceanside.

Contact Information:

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